Update Report from the Countryside Service

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Purpose of the Report

To update members on the work of the Countryside Service across the District over the past year and on key projects for the next 6 months.

Public Interest

This report aims to provide the highlights of the Countryside Team at South Somerset over the past year, with particular reference to the rangers based at the countryside sites. It will summarise what has been completed in terms of land management and also event delivery for the public. The countryside team manage sites and buildings at Ham Hill Country Park, Yeovil Country Park, Chard Reservoir Local Nature Reserve, Sampson's Wood, Langport cycleway, Moldrams Ground Local Nature Reserve and Eastfield Local Nature Reserve.

Recommendation

That members note the report.

Across the South Somerset Countryside Sites

- It has been a busy and successful year across the sites. Community groups have been strengthened, volunteering programmes extended and a significant amount of grant money secured by both the SSDC Ranger team and our affiliated Friends Groups. We are in a strong position and look forward to further enhanced delivery throughout 2016.
- Ham Hill, Yeovil Country Park and Chard Reservoir all again secured their Green Flag Awards in the top 2 highest scoring brackets. We have enjoyed a mix of visiting judges over the years and continue to take away valuable suggestions from their visits.
- The 2015 events programme totalled 74 public events (an increase from 45 in 2014, the increase in part due to the grant funds and closer partnership working with Somerset Wildlife Trust). This was on a range of scales (large fairs and trail events, to small play schemes and storytelling) and subjects (Halloween, Dog shows, Bonfires, Wildlife and Easter) to appeal to many residents and visitors. We estimate that 9465 people (nearly double last year's figure) attended these events, having direct ranger contact, and feedback is always positive. We organise events that are free, or low cost to attend, to ensure as many people and families as possible experience and enjoy the countryside and all it has to offer.
- The rangers at Ham Hill and Yeovil delivered 36 booked educational sessions to schools, having direct led contact with 1467 pupils. Further schools and groups access the sites to lead their own sessions, making use of our online educational packs and free group materials like orienteering.

- Volunteering continues to be the back bone of the countryside operation. In the last year volunteer numbers have remained stable at 2398 (2387 in 2014/2015) with the rangers working at capacity to facilitate volunteering sessions. Volunteers across the sites help with all aspects of practical site management, they open and close public facilities 7 days a week, monitor wildlife, litter pick and assist at events. Two thank you days are organised for the volunteers each year, usually one day trip in the summer and a Christmas party.
- In addition to the practical volunteering the Friends Groups at Ham Hill and Yeovil have donated many hundreds of hours of grant funding work, event support expert advice and research for the ranger teams.
- The Countryside Team continue to manage the overseeing South Somerset Countryside Steering Group; a forum where stakeholders and experts can come together to ensure success against the team's delivery plan. In addition to this the specialist Park Watch group (Avon and Somerset Police, plus Rangers, enforcement team and local residents) meet for Yeovil when necessary.
- Over the winter 1507 native trees were planted across the sites. All native species, expanding the woodland size for South Somerset. For 2015/16 free tree packs were secured from the Woodland Trust and the Friends group at Ham Hill secured a grant of £1,000 from the International Tree Fund towards plantings in Pit Wood.
- Practical land management is delivered by the rangers, apprentices and volunteers across the sites, all inline with their 5 year land management plans. Conservation targets are monitored in a range of ways including via the annual species surveys conducted for us by the Yeovil Branch of Somerset Wildlife Trust. The rangers continue to use traditional countryside management techniques where possible including hedge laying, dry stone walling and coppicing.
- Two new apprentices started with the team in September 2014. Both Andrew and Kristy have been great additions to the ranger team, bringing new ideas and delivering their own projects on Skylarks (through Breeding Bird Surveys) and Penn Hill Park respectively.
- New web pages have been launched at www.southsomersetcountryside.com. The key
 feature of these new pages is the online event bookings. In contrast to previous years all
 of our 2015 events were fully booked and paid for in advance. This online facility has
 made an astonishing difference to how we operate; we will evaluate the improved
 attendance and income generation from the booking system. The web pages also enable
 a greater variety of site literature to be downloaded and printed.
- Our presence on social media continues to be well received with very successful Facebook feeds for Ham Hill, Yeovil Country Park, Ninesprings Cafe and Chard Reservoir LNR. The Friends groups and volunteers carry out most of the management of these pages, regularly posting pictures and site updates. The Twitter feed for the ranger team is @SSDCCountryside. We have found that event advertisement on these feeds is sufficient to fully book most play scheme events.
- In addition to the regular annual funding income from Agri Environment schemes, Yeovil Town Council, wood sales, events and other tenants of the sites; the countryside ranger team and Friends groups also managed to submit and secure £325,818 of external funds for current and future delivery (the next 2 – 3 years) at the South Somerset sites. This breaks down as:

Amount	Funder	Project and Site
£5,580	Ernest Cook Trust	Educational sessions for school and teacher
		training at Yeovil
£9,900	Awards for All	Forest school training, orienteering packs
		and explorer backpacks at Yeovil
£13,450 +	Grants for the Arts	Developmental arts projects and woodland
£9,590		sculptures at Yeovil
£14,298	Armed Forces Community	Events and activities at Yeovil that engage
	Covenant Fund	communities and support newly arrived
		military families
£251,200	Heritage Lottery Fund	3 year wildlife and heritage works at Yeovil
£20,000	Heritage Lottery Fund	Witcombe stream project at Ham Hill
£950	The Clark Foundation	Self-led geology trail at Ham Hill
£850	Stoke Sports and Rec Trust	Replacement educational equipment for
		Ham Hill

Challenges over the year

- As is inevitable at any popular open access site, at times, particularly in the summer months, there has been the aftermath of anti-social behavior to deal with; including small fires, littering, detritus of parties & graffiti. The rangers aim to attend to the removal of all issues within one working day.
- It has been a particularly busy year at Yeovil Country Park with a number of significant grant bids submitted to compliment the year old Ninesprings Centre. The ranger team has been heavily involved and inevitably, at times, this has affected their ability to deliver and complete the practical projects on the ground.
- Dog fouling and sheep worrying are continuing issues at Ham Hill Country Park and we are now working with the Enforcement and Legal teams to investigate the possibility of a new Public Space Protection Order to help in management of the few site users that currently abuse the site.

Yeovil Country Park (Area South)

- It has been an exceptionally busy time at Yeovil Country Park. At the end of October 2014 the ranger team took occupation of the newly constructed Ninesprings Centre. The building was completed on time and budget, at a final construction cost of £280,876. External funding included grants from the Veolia Environmental Trust, Yeovil Town Council, Westlands, Wessex Water, Yeovil Vision and Wellbeing of Yeovil.
- The Ninesprings Café has been established as part of the Centre and continues to perform well against its business plan. Despite an incredibly swift set up, and business opening, the café team are performing well under the management of Samantha Lane. The customer service is excellent and provides a welcoming and positive visitor experience at Yeovil Country Park.
- The Café and Centre as a whole have been received incredibly well on site. Already
 there is a noticeable difference in the mix of visitors coming to site. The provision of
 public toilets and an indoor space has made a significant difference to the range of
 individuals and groups that can make use of the wider country park. Local schools, play
 groups, pre-schools and groups are asking for led sessions and there is an increased
 demand for more and better literature in the park.

- The Country Park was awarded a five star Best Park award by RHS Britain in Bloom in February, the highest rating a park can receive. The judging criteria include consideration of community engagement and educational work as well as the general park environment.
- A large row of aged poplars were removed from the Lysander Road end of the park, the trees will now be replaced by a native hedegerow to improve biodiversity and the cycleway surface will be repaired.
- A range of grants have been secured by the countryside rangers and the Friends Group to enable the delivery of a variety of public and group sessions, events and projects. Funds and their outputs include Ernest Cook Fund (5,580) for educational activities and training sessions for pupils and teachers. Awards for All (9,900) for mini play events, orienteering mapping and courses, forest school training and sessions. Grants for the Arts (£13,450 + £9,590) for art workshops for groups on three annual themes, photography courses and wood carvings for across the site. Armed Forces Community Fund (£14,298) for a range of events and activity sessions with a military theme, engaging forces families and the park community locally including Flying the Flag on Armed Forces day in June and the recent Flight and Float Day on August 21st.
- At the beginning of June 2015 we had confirmation from the Heritage Lottery Fund that our bid had been successful and with their investment of £251,200 a 3 year project, which will improve the natural heritage and visitor offer at Yeovil Country Park commenced. The key delivery elements of the project include:
 - Employment of a 3 year Community Ranger, to deliver and coordinate new activities and work programmes.
 - Enhanced volunteering opportunities for a greater diversity of individuals and groups.
 - New and better interpretation, and educational, materials, in the Centre and across the site.
 - Built repairs to Ninesprings, where the ageing infrastructure of the waterfalls and grottos needs specialist attention.
 - Habitat improvement works across the park for meadows, wetlands and woodlands.
 - A huge variety of events based in the country park but of interest to a great array of people including art sessions, adventurous activities and performances.

Sampson's Wood (Area South)

• The Yeovil rangers continue to monitor the tree stock and manage any issues as they arise. Recently an illegal bike track was established and had to be taken down by the ranger team and notices erected.

Chard Reservoir Local Nature Reserve (Area West)

- Habitat management projects for the reed beds and native woodlands continue to progress well in the winter months. The reed beds have responded very well to previous winter works and their area has expanded.
- The volunteers under the direction of the site ranger Tim Brown, have worked tirelessly to replace the old wooden boardwalks with new stone built causeways. The stone built

structures will now provide a long term solution to access across the wet areas of the site.

- The site leaflet has been updated, printed and distributed via the various Information Centers and other outlets, it is also available online to download.
- Final repairs were made to the reservoir dam structure and the dam wall fenced along the Chaffcombe Road. The reservoir water levels are monitored and recorded monthly; these are reviewed at the annual reservoir inspection completed by an external inspecting engineer in August.
- Volunteers are heavily involved in the management of the site for around 4 days per week. They assist in a range of tasks including litter picking, bide hide opening, practical land management, nest box surveying and maintenance and larger projects like fencing and causeway works. Volunteers are vital to reduce lone working by the reservoir ranger. Lufton College continue to be regular attendees and have helped across a range of practical projects.
- The sites 5 year land management plan has been revised and is currently in draft format and is going out to consultation with stakeholders.
- A new community group for the Reservoir has been established to focus on other volunteer led projects, the group are focusing efforts on fundraising to erect a small woodland play trail for the site.

Moldram's Ground Local Nature Reserve, Pen Selwood (Area East)

- Great crested newt numbers continue to grow on site, with the greatest success being their range expansion into the new pond that was dug in 2013. Good relations have been built with adjoining residents and advice given to them on managing their land and gardens for wildlife.
- A small team of local residents visit the site regularly to report any issues to the ranger team so we can ensure that the site is well managed despite working so remotely from it.

Ham Hill Country Park (Area North)

- The ranger team, working with the Friends group, has secured £20,000 of Heritage Lottery grant to progress a project to restore a piped stream in Witcombe Valley bottom. The project will see the valley returned to its natural state and have positive outcomes for wildlife and landscape, whilst also providing new heritage interpretation for the site. There are plans for extra voluntary activity and plenty of school visits.
- Project income for the year 2015 through the Friends Group included: International Tree Fund (£1,000), Waitrose Community Fund (£750), Local Ham Hill Parish Council's and the Stoke Sports and Recreational Trust (£700). Further projects are in the pipeline for 2016 and include other funding streams.
- The Friends group has recently secured £850 of grant from the Stoke sub Hamdon Sports and Recreational Trust to replace educational equipment at Ham Hill that is now old and broken; this will enable the ranger team to continue delivering quality field study visits for schools.
- The Friends and Rangers have written a self-led geology trail for the site in memory of a key site advisor, and previous chairman of the group, Hugh Prudden. The Friends have 2 grant applications submitted to the Clarks Trust and the Curry Fund to support design and print of the new trail and hope to have the literature published for the summer.

- The volunteer team meets every Wednesday and has upwards of 20 attendees each week. The tasks completed include woodland management, dry stone walling, path clearance and maintenance and tree planting.
- The site continues to respond well to the land management prescriptions of its higher level stewardship scheme, with habitat improvements demonstrated. A green heritage award was retained for the site in 2015 recognising the work of the team is protection and interpretation of a significant heritage site.
- Countryside apprentice Andrew carried out a study into nightingales at Ham Hill and provided a written project plan for habitat management to support their return to site.
- The rangers have been pleased to work with a range of new groups, from 50 serving Yeovilton personnel on a team building exercise for Commonwealth Day, to 25 children on series of home education group visits to understand all about the various facets of Ham Hill.
- The 2015 events calendar was re vamped and well received with a new dog show organised by volunteers in July, a community bonfire and a Wood Fayre in September. Play schemes remained popular with events filly booked. In 2016 there will be a number of summer and early autumn events focusing on the Witcombe stream project, bringing to life the medieval past of the valley and offering practical ways for people to get involved.
- We continue to try and diversify the use of the Centre, and increase income, with use by Forest school education groups, first aid sessions and outdoor education providers.
- The rangers are progressing with an interpretive panel for the Iron Age ramparts that illustrate the findings of archaeologist Alan Graham when he excavated on site in the summers of 2013 and 2014.

Eastfield Local Nature Reserve, High Ham (Area North)

 The rangers organise practical work days to manage the grassland habitats on site. Contact is maintained between the ranger team and Butterfly Conservation with reference habitat quality as a prospective large blue butterfly release site. A training day in butterfly egg identification for monitoring purposes was hosted on site in January for volunteers. Local volunteers help monitor the site on a regular basis, keeping the rangers informed of works required and assisting with practical works.

Headlines for the next 6 months

- Infrastructure repairs will be addressed at Ham Hill, including fencing, car park and road surfaces and signage. Much of the infrastructure is upwards of 15 years old and needs replacing.
- The silt trap at Chard will be excavated and restored so it functions properly.
- The Rangers are preparing for a hugely busy spring and summer events season, introducing new events and supporting external groups in delivery of their events on SSDC sites.
- Permissions and public consultation will commence for both the Ham Hill Witcombe Lottery project and PSPO proposal.
- The apprentices will finalise their project work and complete their assessments as their 18 months with us come to an end. Due to budgetary constraints we are unable to support apprenticeships at the country parks in the coming year.

• The Countryside Service maintains contact with the Somerset Local Nature Partnership and Cranborne Chase AONB on relevant items.

Financial Implications

In 2015/16 the Countryside Service manages 650 acres of public access land comprising land designated mainly as Country Parks and Local Nature Reserves, with two Country Park Centre's and the new Ninesprings Cafe. A team of 5.8 Full Time Equivalent countryside staff and 1 Full Time Equivalent Café manager plus a casual café workforce manage the service to a net expenditure budget of £253,720. The overall budget includes target annual income generation of £213,970.

Council Priority Implications

The work of the countryside service delivers for the following targets.

Focus 2: Environment

- Maintain our Country Parks, optimising the use of external funding
- Continue to deliver schemes with local communities that enhance the appearance of their local areas.

Focus 4: Health and Communities

- Maintain and enhance the South Somerset network of leisure and cultural facilities, optimising opportunities for external funding to promote healthy living.
- Ensure, with partners, that we respond effectively to community safety concerns raised by local people and that the strategic priorities for Policing and crime reduction in South Somerset reflects local needs.

Carbon Emissions & Adapting to Climate Change Implications (NI188)

The Countryside Team are aware of the challenges faced in mitigating climate change and as a team work hard to ensure that their operations have a minimal carbon footprint. We ensure that by approaching the management of the countryside sites in a traditional manner they offer the largest carbon sink for other operations.

Annually the team plants a minimum of 500 trees and these are always native, ensuring they are best suited to our current climate; providing habitats with the best chance of adaptation to future climate change.

By having site based rangers travel is kept to a minimum and carbon emissions kept low. Instead of heavy power tool use the nature of the work means that a significant volunteer work force is mobilised keeping fuel consumption low.

Annually thousands of members of the public of all ages have contact with the ranger team through organised educational events; promoting wildlife, green spaces, green living, traditional countryside management and minimising your carbon footprint.

Equality and Diversity Implications

The countryside team work hard to ensure that the countryside sites are as accessible as possible. Stiles are removed in favour of gates. An audio trail and free mobility vehicle are for hire at Ham Hill Country Park. Easy access trails are promoted at the largest sites. The website contains relevant information and assistance for planning visits and Access for All are used to advise the rangers on proposed works and projects.